



FAQ

Can you tell me more about Sumbawa?

Sumbawa is one of the Lesser Sunda Islands. It is located between the islands of Lombok and Komodo and is approximately 300km long. It is 2 islands away from Bali. Its population of about 1.3 million inhabitants is friendly and welcoming. The main local religion is Islam. Geographically, this beautiful island is located on the ring of fire: Sumbawa's infamous volcano, the Tambora, erupted in 1815 leaving a massive caldera on the North of the island. Sumbawa distinguishes itself with its rocky mountain ranges, lower grasslands and white sandy beaches. Thanks to the mining industry, Sumbawa's road infrastructure is very modern and well maintained. In terms of surfing, Sumbawa is a new frontier and there is still so much to explore. Most of the tourist spots are located in Lakey Peak (on the South coast in the middle of the Island) and the West Coast (where Scar Reef Resort is). Further North is the naval route to the Molucca islands where you will find stunning scuba diving spots. Large hotel chains are starting to buy-up property in Sumbawa, and it's only a matter of time before this island paradise will be a sought-after tourist destination.

Where is Scar Reef Resort?

Scar Reef is located on Pantai Jelenga: a big 3km long bay with beautiful white sand and a huge blue crystal water lagoon. You can see the shoreline and the magnificent Mt Ringiani from the beach at Scar Reef Resort. Jelenga village (300 inhabitants) is located less than 1km away from Scar Reef Resort, further inland. Most of the inhabitants are farmers. There are fishermen who come and go, and from time to time, you will see the locals taking time enjoying the beach on Sundays. The people of Jelenga are friendly and sweet people and are always happy and curious to connect with foreigners. The rest of the time, it's you, the big blue and that's it. When we say the place is an island paradise, we mean it.

How do I get to Scar Reef Resort?

There are many ways to get to Scar Reef Resort. The best way is via Lombok airport. Please see our transport options for more information or ask our friendly staff.

Is Scar Reef Resort near Lakey Peak?

No, Scar Reef Resort is on the far West of Sumbawa whereas Lakey Peak is in the middle of Sumbawa's South Coast.

Are there any surf shops near Scar Reef Resort?

Unfortunately no. Please come with your own board if you haven't joined one of our packages. Please remember to bring some tropical wax, an extra set of fins and a second leash, just in case.

What is the weather like in Sumbawa?

The weather is tropical, the thermometer never goes below 25°C. Between April and October it's hot and dry, and between November and April it's hot and it sometimes rains. The climate in Sumbawa is dryer than in Bali.

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What do I need to bring?

A pair of boardshorts, a t-shirt and some sunscreen could suffice for your entire holiday but you may want to come with some extra creature comforts. Here's a list:

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| <ul style="list-style-type: none">• Laptop or tablet• Cash• Books• Sunglasses• Camera• Comb or brush• Passport• Visa (if necessary)• Electric adapter 220V• Energy snacks• Flash drives | <ul style="list-style-type: none">• Allergy medication• Moisturiser• Bug spray• Nail clippers• Sandals• Shaving kit• Beach towels• Toothbrush• Toothpaste | FOR SURFERS <ul style="list-style-type: none">• Surfboards & board bag• Boardshorts• Bikinis and/or surfsuits• Fins and fin key• Leashes• Reef booties• Surf hat• Reef friendly sunblock and zinc | <ul style="list-style-type: none">• Wax and wax comb• Ding repair kit WHAT YOU DON'T NEED TO BRING <ul style="list-style-type: none">• Soap• Linen• Food• Beverages• Alcohol• Yoga mats |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

What Quiver do you have at Scar Reef Resort?

All our boards are in great condition from beginner to experts. We are constantly improving the selection of boards on offer. As we write, we have

- Longboards from 9'0 to 9'6
- Mini malibu from 7'2 to 7'6
- Shortboards: 6'0 for advanced surfers
- SUPs

What about safety in the water?

If you've just come to stay the night (or a few nights), and haven't signed up for a surf guide or a surf coach, it's up to you to make sure you go out in the ocean in conditions that are OK for your surfing level. For our guests who have an all-inclusive surf package, a member of our staff will take you to your favorite break with our boat, stay in the water with you and advise which waves to take (and where to position yourself for your safety). Our helpful surf guides will not be coaching you, but they will be making sure you have the best time ever in the water. If you are not used to surfing in tropical conditions, we do not recommend surfing when the tides are too low, because the reef can be sharp. Otherwise from mid tide to high tides, the surfing is the best in the world. Compared to Bali where the waves are overcrowded, there is much less risk of getting hurt in the lineup, as you will be surfing almost alone (or at least with your favorite surfing companions).

What are the waves like?

Scar Reef gets big and gnarly about 30 days a year (mostly in the dry months because of the Antarctic storms pushing the ground swells North). If the conditions are too challenging for you, there are other breaks and surf spots nearby that we can take you to. Depending on your package, we will be happy to make your experience in Sumbawa the best possible. Most of the time, you can expect perfect Indonesian waves: glassy barrels, long mellow rides, lefts, rights, wedges and reefbreaks that are ok for all surfing levels from beginner to advanced. Plus you'll be surfing in 28°C water!

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What is included in the Mantar and Kertasari excursion?

We will have an early start and drive with our overland 4WD to Mantar for a hike to the top of the mountains. Breakfast will be served at the top of the mountain for a sunrise above the clouds. You will be able to enjoy the sweeping views of Sumbawa.

After breakfast, we can set you up on with an experienced paragliding company for a flight to remember! After this short hike, we will take you to our favorite places in Mantar for lunch and head on to Kertasari, a desert beach with amazing vibes and incredibly mellow waves. We're going to go a bit retro and enjoy surfing like our grandparents on single fins, longboards and fish tails. After chilling on the beach and enjoying the surf, we will head back to Scar Reef Resort for dinner.

What is included in the surf guide?

Our surf guides are expert surfers who are used to surfing conditions in Indonesia. Our surf guide will make sure that you have the best experience in the water. We take you to the lineup and advise on placement on the wave.

What is included with a one to one surf coaching?

Personal surf coach (subject to availability) : is an expert surf teacher who will coach you to progress and excel on our waves. He/She will brief you and advise on the best warmup practices, in the water, the surf coach will analyse and advise placement and techniques to improve your surfing, out of the water he/she will debrief on your session and give you tips and tricks to excel on your next session. Board rental included.

Do I have to bring my board?

We would recommend to bring your own boards. But if you don't have one, or you've left it at home, please join one of our packages and we'll have you covered. We have a quiver of recent boards from longboards to shortboards that you can choose from. We even have some softboards for beginners.

Can I bring my longboard?

Yes.

Are pets accepted?

On site we have horses, but we do not accept imported pets according to Indonesian laws. Thank you for your understanding.

Are there other cafes or restaurants nearby?

Jelenga is a remote village. There are 2 other places with restaurants in the vicinity but we've noticed that most people visiting Jelenga come on purpose to our restaurant for our delicious food!

Are there any shops?

Jelenga is really a very unspoilt part of the world, so the shopping options are quite rare. You can purchase snacks, cigarettes, sunscreen and toiletries at the AlfaMart in Jereweh which is a 10 minute scooter ride from Scar Reef Resort. We rent scooters, just ask our friendly staff.

¹ extra costs apply - not operated by Scar Reef Resort

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Is the water safe to drink?

Tap water is pumped from our freshwater well. We haven't had any trouble with drinking it but we would recommend using our water dispensers that deliver unlimited purified water to our beloved guests.

Are there many mosquitoes?

In the dry months, we don't notice mosquitoes very much, but this is Indonesia and we recommend bringing your own insect repellent. There is no malaria in our area.

Do I need special inoculations to go to Sumbawa?

No. Indonesia is a country that has been registered as Malaria and Yello fever free. However, as we write, we cannot guarantee there is no health risk. Please consult your physician or your consulate before visiting Indonesia for more information on what vaccines or medical treatments to take before coming.

What are the biggest risks when staying in Sumbawa?

The biggest risk is the sun. We would recommend to come with some high protection sun cream so as not to get burnt the first day. If possible, please choose reef friendly sunscreen so as to protect our beautiful seabeds.

Is there a hospital nearby?

Yes. In Taliwang (30 minutes by car). There is also a doctor in Jelenga village (5 minute walk) who has a plentiful stock of medicine. There is an apotek (pharmacy) in Jereweh too (15 minutes drive).

Do I need to take out travel insurance

We strongly advise you to take out travel insurance for your trip to Scar Reef Resort. Please consult your travel advisor or credit card company.

Can I drink alcohol in Scar Reef Resort?

Yes! We have all the licenses to deliver alcohol, but the options in this part of the world are limited. We serve beer and wine.

Is the resort safe?

Yes. Our resort is gated. Our qualified staff is meticulously recruited and vetted. You will find safety boxes in your rooms and we will keep your valuables on request at reception. You will find out that Scar Reef Resort is a very calm and peaceful place. However, we do not insure the loss or theft of valuables stored at reception over USD 300.

What is the best way to get to Scar Reef Resort?

We've noticed that the best way to Scar Reef Resort is via Lombok. We can arrange pickup at any location in Lombok. If you're flying in from abroad, we recommend you take the late flight to Lombok International airport (LOQ), stay the night at Hotel Dmax and we will pick you up the next morning. We will transfer you via taxi to the harbour (Kayangan) where you will embark on the fast boat that will make the crossing to Benete in Sumbawa (1:30 hours). From there, a car will be waiting for you and we will drive you back to Scar Reef Resort (25 mins). You will be surfing before noon!

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What is the best way to get home from Scar Reef Resort?

You can go the way you came and we can arrange for your return to Lombok airport. Alternatively, for those continuing their journey to Bali, we have a great return itinerary via Sumbawa Besar. The drive is beautiful. Catch your last breakfast at Scar Reef Resort, and a taxi will drive you to Sumbawa Besar airport (SWQ) which is a 2:30 hour ride. There is an 11:05 Garuda flight from Sumbawa Besar to Bali with a 1:20 stop in Lombok. You will be in Bali by 14:00pm.

What about traveling with surfboards?

All airlines flying domestic in Indonesia accept surfboards. The Garuda flight from Bali to Lombok and vice versa is a large aircraft and can carry longboards too (just make sure they're properly packed). Once you are in Lombok, no worries, the taxis and fast boats take surfboards. The Garuda flights between Sumbawa Besar airport and Lombok are operated on small ATR aircraft (maximum length for surfboards: 7') and your board may be delayed if the hold is full. But it will be sent on with the next flight. So if you are travelling with your longboard, we recommend going back via the fast-boat and flight from Lombok.

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